

Please complete the form in **BLOCK** capitals

## 1. ACCOUNT DETAILS

**Client identification number** *Insert the client identification number as it appears on the investor's most recent contract note or welcome letter.*

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**Registered name** *Print registered name as it appears on the investor's most recent contract note.*

## 2. AUTHORISATION

Subject to the terms and conditions below, the investor would like to be able to fax future instructions on the above account to Citigroup and fax other communications to Orbis.

**Authorised signature(s)**

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**Print signatory's name and title**

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**Day**      **Month**      **Year**

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**Send the original completed and signed Communication Agreement to Citigroup:**

Attention: The Orbis Service Team  
 Citigroup Fund Services Canada, Inc.  
 2920 Matheson Blvd. East  
 Mississauga, Ontario  
 Canada L4W 5J4  
 Phone: +1 905 214 8251 (toll free 00 800 488 41377 or +1 800 488 41377)

**For further assistance, contact the Orbis Investor Services Team:**

Email: [clientservice@orbisfunds.com](mailto:clientservice@orbisfunds.com)  
 Phone: +1 441 296 3000  
 Website: [www.orbisfunds.com](http://www.orbisfunds.com)

## 3. TERMS AND CONDITIONS

### a. Electronic communications

1. Request for electronic communications capability and acceptance of risks.  
 The investor requests the ability to send instructions for trading in the Orbis Funds (subscriptions, switches, transfers and redemptions) to Citigroup and other instructions to Citigroup and Orbis (e.g. requests for reports, change of address notices) in the form of electronic communications and to have them acted upon instead of the usual requirement of physically delivering original signed instructions. The investor authorises Citigroup and Orbis to rely on instructions contained in electronic communications on these terms. The investor understands that they may still elect at any time to physically deliver originals. The investor understands and accepts that using and relying on electronic communications involves increased risk of fraud and of miscommunications including those due to a telecommunications system or equipment failure, misdirected communications or illegibility of the instructions or documents.
2. Right of Citigroup or Orbis to not act on electronic communications and copies.  
 The investor understands and agrees that Citigroup or Orbis or both may choose not to rely on electronic communications. If this is the case, Citigroup and Orbis agree that, whichever of them elects not to act upon the electronic communications, they will try to contact the investor on the same day to advise the investor of their decision. The investor will not hold Citigroup or Orbis (and they will not be) responsible if they choose not to act on electronic communications.
3. Allocation of risk.  
 The investor agrees to bear the risks associated with using and relying on electronic communications or copies of documents except where Citigroup or Orbis is grossly negligent or wilfully default in undertaking their respective responsibilities. The investor agrees that, except where Citigroup or Orbis is grossly negligent or wilfully default, they will not be responsible for any loss or liability the investor incurs due to an electronic communications transmission error or due to Citigroup or Orbis relying on an instruction sent by electronic communications which they believe in good faith to be genuine. If Citigroup or Orbis incur a loss of any nature due to their acting or failing to act on electronic communications received from the investor or due to equipment failure or any circumstances beyond the control of Citigroup or Orbis, the investor will indemnify and keep indemnified Citigroup and Orbis from all such loss, except where Citigroup or Orbis is grossly negligent or wilfully default in undertaking their respective responsibilities.
4. Other legal terms.  
 This agreement will be governed by English law and the Contract Rights of Third Parties Act 1999 shall apply to them for the benefit only of Orbis and Citigroup and their respective successors and assignees. Orbis or Citigroup may assign their rights and obligations to anyone who takes on their responsibilities in relation to the Orbis Funds.

### b. Interpretation

In these terms and conditions:

- 'Citigroup' means each of Citibank International plc (Luxembourg Branch), Citigroup Fund Services Canada, Inc., and Citigroup Fund Services (Bermuda) Ltd.; their respective subsidiaries or affiliates from time to time and any successor to any of them.
- 'Orbis' means any collective investment scheme managed by a member of the Orbis Group and any member of the Orbis Group.
- 'Orbis Group' means the Orbis group of companies and entities from time to time in existence and including but not restricted to Orbis Holdings Limited, Orbis Investment Management Limited, Orbis Investment Management (B.V.I.) Limited, Orbis Investment Advisory Limited, Orbis Asset Management Limited, Orbis Client Services (Canada) Limited, Orbis Portfolio Management (Europe) LLP, Orbis Investment Management (U.S.), LLC, their subsidiaries and affiliates and any successors to any of them.